

Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com



June 29, 2015

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing the End of Sales for the HP ESKM 2.x to 3.0 Upgrade Kit per the effective dates provided in the table below. Additionally, our End of Support dates for the product are provided for customers worldwide.

The HP ESKM 2.x to 3.0 Upgrade Kit is being discontinued as the ESKM 2.x appliance products went End of Sale in April 2013, with End of Support on January 31, 2016.

The latest ESKM version currently available for sale is ESKM 4.0, which includes support for the OASIS Key Management Interoperability Protocol (KMIP) standard along with a range of advanced features including scheduled backup, log signing, Syslog, HP ArcSight SIEM integration, and easy installation of additional client licenses. ESKM 4.0 is at the center of HP's unified and growing data protection architecture.

If you need, HP would be pleased to help you migrate your ESKM deployment to the latest supported versions and software updates with HP expert services, guided steps, and tools to help you ensure your data encryption and key management systems remain state of the art.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP ESKM 2.x products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
July 1, 2015	End of Sale customer announcement
January 1, 2016	End of Sale for HP ESKM 2.x to 3.0 Upgrade Kit <i>(no longer orderable or available for purchase)</i>
January 31, 2016	End of Support for HP ESKM 2.x to 3.0 Upgrade Kit

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Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the affected HP product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport or contact HP Atalla Support at atalla.support@hp.com.

HP once again wishes to thank you for choosing HP Atalla products and services. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 1.1 of the HP Enterprise Security Products Support Policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:

hp.com/go/hpsupport/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End-of-Support Date

End-of-Support Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOS will remain available for electronic download for a reasonable period of time.

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APPENDIX B: Affected HP Product Numbers

Product Numbers	Product Description
AJ593A	HP ESKM 2.x to 3.0 Upgrade Kit

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